

REORGANIZING CUSTODIAL WORK**Document Information:**

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Abstract: Custodial work is a process with clearly defined, actionable, and measurable tasks. Therefore, it requires thoughtful design to maximize quality and minimize cost. Thus, a good cleaning program is first created on paper, pilot tested to ensure that it is devoid of inefficient tools and equipment (Frank, 1999). The result of a good cleaning program is that cleaning specialists do not perform redundant tasks nor expend unnecessary energy and organizations achieve higher cleaning quality while minimizing cleaning cost.

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